



INTEGRATED MANAGEMENT SYSTEM POLICY

(Quality, Health, Safety &, Environment, HACCP, GMP+B3)

DASAR SISTEM PENGURUSAN BERSEPADU

(Kualiti, Kesihatan, Keselamatan dan Alam Sekitar, HACCP, GMP+B3)

We are committed in providing quality port services that meets our customers' requirements that result in their satisfaction. We take into account sustainability, risk management and innovation when managing our port operations. We will ensure that our port is safe, secured, green and community-friendly. We will focus on pollution prevention and safeguarding, so far as is reasonably practicable, the health, safety and welfare of our employees and others affected by our activities and services.

In order to enhance our business efficiency and effectiveness, we have developed an Integrated Management System (IMS) based on ISO 9001 Quality Management System, ISO 14001 Environmental Management System, ISO 45001 Occupational Health and Safety Management Systems, GMP + B3 and HACCP Feed Safety Assurance requirements.

Kami komited dalam menyediakan perkhidmatan pelabuhan yang berkualiti bagi memenuhi kehendak dan kepuasan pelanggan. Kami mengambilkira kelestarian, pengurusan risiko dan inovasi dalam menguruskan operasi pelabuhan. Kami akan memastikan bahawa pelabuhan kami adalah selamat, aman, mesra alam dan mesra komuniti. Kami akan fokus kepada pencegahan pencemaran dan setakat yang praktik, kesihatan, keselamatan, kebajikan pekerja dan sebagainya yang terjejas oleh aktiviti dan perkhidmatan pelabuhan.

Dalam usaha untuk mempertingkatkan kecekapan dan keberkesanan perniagaan, kami telah membangunkan Sistem Pengurusan Bersepadu (SPB) berdasarkan ISO 9001 Quality Management System, ISO 14001 Environmental Management System, ISO 45001 Occupational Health and Safety Management Systems, GMP + B3 dan HACCP Feed Safety Assurance.

To meet these requirements, Bintulu Port Holdings Berhad will:

1. Provide prompt and responsive customer service;
2. Strive for excellence through continual improvement of the operation and processes through IMS;
3. Prevent work-related fatalities, disabilities, injuries, ill health, diseases, property and environmental damage and near misses;
4. Provide and maintain safe facilities, premises and equipment;
5. Develop and maintain competent workforce that foster innovation in workplace;
6. Ensure that employees are consulted and encouraged to participate actively; and
7. Comply with all relevant legal, statutory and any customer or any applicable requirements that we subscribe.

This IMS Policy Statement will act as a framework for setting our objectives and targets to deliver continual performance improvement. It will be reviewed on a regular basis to ensure the effectiveness and efficiency in delivering our commitments.

The Company will provide all the resources necessary to achieve this policy. The Chief Operating Officers, Heads of Divisions/Departments must ensure that all their employees comply with this policy. It is also the responsibility of all employees to actively support the effective implementation of the policy.

This Policy Statement will be communicated to all those working under our control and made available to interested parties as required.

Bagi memenuhi keperluan tersebut, Bintulu Port Holdings Berhad akan:

1. Menyediakan perkhidmatan yang cepat dan peka terhadap maklumbalas pelanggan;
2. Berusaha mencapai kecemerlangan melalui penambahbaikan yang berterusan ke atas operasi dan proses-prosesnya melalui SPB;
3. Mencegah kemalangan yang menyebabkan kematian, kecacatan, kecederaan, wabak penyakit, kerosakan harta benda dan alam sekitar serta near misses;
4. Menyedia dan memastikan bahawa fasiliti, premis dan kelengkapan jentera adalah selamat digunakan;
5. Membangun dan memastikan sumber tenaga kerja yang kompeten bagi menggalakkan inovasi di tempat kerja;
6. Menggalakkan penyertaan dan penglibatan pekerja secara aktif di tempat kerja; dan
7. Mematuhi semua undang-undang, ketetapan dan lain-lain peraturan yang berkaitan.

Dasar SPB ini akan bertindak sebagai rangkakerja untuk menetapkan objektif dan sasaran kami dalam mencapai peningkatan prestasi yang berterusan. Ianya akan dikaji dari semasa ke semasa bagi memastikan keberkesanan dan kecekapan dalam melaksanakan komitmen kami.

Syarikat ini akan menyediakan segala sumber yang diperlukan untuk mencapai dasar ini. Ketua Pegawai Operasi, ketua-ketua bahagian / jabatan mesti memastikan semua pekerja mematuhi dasar ini. Kesemua pekerja adalah bertanggungjawab untuk memberikan sokongan padu agar dasar ini dapat dilaksanakan secara berkesan.

Dasar ini akan dimaklumkan dan disediakan kepada semua pekerja dan pihak-pihak yang berkepentingan.

Approved by / Diluluskan oleh :

DATU MOHAMMAD MEDAN ABDULLAH
GROUP CHIEF EXECUTIVE OFFICER / KETUA PEGAWAI EKSEKUTIF KUMPULAN
BINTULU PORT HOLDINGS BERHAD

Date: 01 MARCH 2020
Date: